



# Data Mining

## Practical Machine Learning Tools and Techniques

Slides for Chapter 1 of *Data Mining* by I. H. Witten and E. Frank

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## What's it all about?

- Data vs information
- Data mining and machine learning
- Structural descriptions
  - Rules: classification and association
  - Decision trees
- Datasets
  - Weather, contact lens, CPU performance, labor negotiation data, soybean classification
- Fielded applications
  - Loan applications, screening images, load forecasting, machine fault diagnosis, market basket analysis
- Generalization as search
- Data mining and ethics

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## Data vs. information

- Society produces huge amounts of data
  - Sources: business, science, medicine, economics, geography, environment, sports, ...
- Potentially valuable resource
- Raw data is useless: need techniques to automatically extract information from it
  - Data: recorded facts
  - Information: patterns underlying the data

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## Information is crucial

- Example 1: *in vitro* fertilization
  - Given: embryos described by 60 features
  - Problem: selection of embryos that will survive
  - Data: historical records of embryos and outcome
- Example 2: cow culling
  - Given: cows described by 700 features
  - Problem: selection of cows that should be culled
  - Data: historical records and farmers' decisions

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## Data mining

- Extracting
  - implicit,
  - previously unknown,
  - potentially usefulinformation from data
- Needed: programs that detect patterns and regularities in the data
- Strong patterns  $\Rightarrow$  good predictions
  - Problem 1: most patterns are not interesting
  - Problem 2: patterns may be inexact (or spurious)
  - Problem 3: data may be garbled or missing

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## Machine learning techniques

- *Algorithms for acquiring structural descriptions from examples*
- Structural descriptions represent patterns explicitly
  - Can be used to predict outcome in new situation
  - Can be used to understand and explain how prediction is derived  
(*may be even more important*)
- Methods originate from artificial intelligence, statistics, and research on databases

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## Structural descriptions

- Example: if-then rules

**If** *tear production rate* = reduced  
**then** *recommendation* = none  
**Otherwise, if** *age* = young **and** *astigmatism* = no  
**then** *recommendation* = soft



| Age            | Spectacle prescription | Astigmatism | Tear production rate | Recommended lenses |
|----------------|------------------------|-------------|----------------------|--------------------|
| Young          | Myope                  | No          | Reduced              | None               |
| Young          | Hypermetrope           | No          | Normal               | Soft               |
| Pre-presbyopic | Hypermetrope           | No          | Reduced              | None               |
| Presbyopic     | Myope                  | Yes         | Normal               | Hard               |
| ...            | ...                    | ...         | ...                  | ...                |

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## Can machines really learn?

- Definitions of “learning” from dictionary:

To get knowledge of by study, experience, or being taught } Difficult to measure  
 To become aware by information or from observation } Trivial for computers  
 To commit to memory  
 To be informed of, ascertain; to receive instruction

- Operational definition:

Things learn when they change their behavior in a way that makes them perform better in the future. } Does a slipper learn?

- Does learning imply intention?

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## The weather problem

- Conditions for playing a certain game

| Outlook  | Temperature | Humidity | Windy | Play |
|----------|-------------|----------|-------|------|
| Sunny    | Hot         | High     | False | No   |
| Sunny    | Hot         | High     | True  | No   |
| Overcast | Hot         | High     | False | Yes  |
| Rainy    | Mild        | Normal   | False | Yes  |
| ...      | ...         | ...      | ...   | ...  |

**If** *outlook* = sunny **and** *humidity* = high **then** *play* = no  
**If** *outlook* = rainy **and** *windy* = true **then** *play* = no  
**If** *outlook* = overcast **then** *play* = yes  
**If** *humidity* = normal **then** *play* = yes  
**If** none of the above **then** *play* = yes

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## Ross Quinlan

- Machine learning researcher from 1970's
- University of Sydney, Australia
- 1986 “Induction of decision trees” *ML Journal*
- 1993 *C4.5: Programs for machine learning*. Morgan Kaufmann
- 199? Started



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## Classification vs. association rules

- Classification rule:  
 predicts value of a given attribute (the classification of an example)

**If** *outlook* = sunny **and** *humidity* = high  
**then** *play* = no

- Association rule:  
 predicts value of arbitrary attribute (or combination)

**If** *temperature* = cool **then** *humidity* = normal  
**If** *humidity* = normal **and** *windy* = false  
**then** *play* = yes  
**If** *outlook* = sunny **and** *play* = no  
**then** *humidity* = high  
**If** *windy* = false **and** *play* = no  
**then** *outlook* = sunny **and** *humidity* = high

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## Weather data with mixed attributes

- Some attributes have numeric values

| Outlook  | Temperature | Humidity | Windy | Play |
|----------|-------------|----------|-------|------|
| Sunny    | 85          | 85       | False | No   |
| Sunny    | 80          | 90       | True  | No   |
| Overcast | 83          | 86       | False | Yes  |
| Rainy    | 75          | 80       | False | Yes  |
| ...      | ...         | ...      | ...   | ...  |

**If** *outlook* = sunny **and** *humidity* > 83 **then** *play* = no  
**If** *outlook* = rainy **and** *windy* = true **then** *play* = no  
**If** *outlook* = overcast **then** *play* = yes  
**If** *humidity* < 85 **then** *play* = yes  
**If** none of the above **then** *play* = yes

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## The contact lenses data

| Age            | Spectacle prescription | Astigmatism | Tear production rate | Recommended lenses |
|----------------|------------------------|-------------|----------------------|--------------------|
| Young          | Myope                  | No          | Reduced              | None               |
| Young          | Myope                  | No          | Normal               | Soft               |
| Young          | Myope                  | Yes         | Reduced              | None               |
| Young          | Myope                  | Yes         | Normal               | Hard               |
| Young          | Hypermetrope           | No          | Reduced              | None               |
| Young          | Hypermetrope           | No          | Normal               | Soft               |
| Young          | Hypermetrope           | Yes         | Reduced              | None               |
| Pre-presbyopic | Hypermetrope           | Yes         | Normal               | hard               |
| Pre-presbyopic | Myope                  | No          | Reduced              | None               |
| Pre-presbyopic | Myope                  | Yes         | Reduced              | None               |
| Pre-presbyopic | Myope                  | Yes         | Normal               | Hard               |
| Pre-presbyopic | Hypermetrope           | No          | Reduced              | None               |
| Pre-presbyopic | Hypermetrope           | No          | Normal               | Soft               |
| Pre-presbyopic | Hypermetrope           | Yes         | Reduced              | None               |
| Pre-presbyopic | Hypermetrope           | Yes         | Normal               | None               |
| Resbyopic      | Myope                  | No          | Reduced              | None               |
| Resbyopic      | Myope                  | No          | Normal               | None               |
| Resbyopic      | Myope                  | Yes         | Reduced              | None               |
| Resbyopic      | Myope                  | Yes         | Normal               | Hard               |
| Resbyopic      | Hypermetrope           | No          | Reduced              | None               |
| Resbyopic      | Hypermetrope           | No          | Normal               | Soft               |
| Resbyopic      | Hypermetrope           | Yes         | Reduced              | None               |
| Resbyopic      | Hypermetrope           | Yes         | Normal               | None               |

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## A complete and correct rule set

```

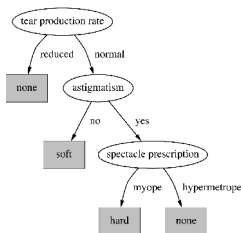
If tear production rate = reduced then recommendation = none
If age = young and astigmatic = no
and tear production rate = normal then recommendation = soft
If age = pre-presbyopic and astigmatic = no
and tear production rate = normal then recommendation = soft
If age = presbyopic and spectacle prescription = myope
and astigmatic = no then recommendation = none
If spectacle prescription = hypermetrope and astigmatic = no
and tear production rate = normal then recommendation = soft
If spectacle prescription = myope and astigmatic = yes
and tear production rate = normal then recommendation = hard
If age young and astigmatic = yes
and tear production rate = normal then recommendation = hard
If age = pre-presbyopic
and spectacle prescription = hypermetrope
and astigmatic = yes then recommendation = none
If age = presbyopic and spectacle prescription = hypermetrope
and astigmatic = yes then recommendation = none

```

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## A decision tree for this problem

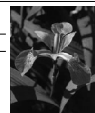


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## Classifying iris flowers

|     | Sepal length | Sepal width | Petal length | Petal width | Type            |
|-----|--------------|-------------|--------------|-------------|-----------------|
| 1   | 5.1          | 3.5         | 1.4          | 0.2         | Iris setosa     |
| 2   | 4.9          | 3.0         | 1.4          | 0.2         | Iris setosa     |
| ... |              |             |              |             |                 |
| 51  | 7.0          | 3.2         | 4.7          | 1.4         | Iris versicolor |
| 52  | 6.4          | 3.2         | 4.5          | 1.5         | Iris versicolor |
| ... |              |             |              |             |                 |
| 101 | 6.3          | 3.3         | 6.0          | 2.5         | Iris virginica  |
| 102 | 5.8          | 2.7         | 5.1          | 1.9         | Iris virginica  |
| ... |              |             |              |             |                 |



```

If petal length < 2.45 then Iris setosa
If sepal width < 2.10 then Iris versicolor
...

```

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## Predicting CPU performance

- Example: 209 different computer configurations

|     | Cycle time (ns) | Main memory (Kb) |       | Cache (Kb) | Channels |       | Performance |
|-----|-----------------|------------------|-------|------------|----------|-------|-------------|
|     | MYCT            | MMIN             | MMAX  | CACH       | CHMIN    | CHMAX | PRP         |
| 1   | 125             | 256              | 6000  | 256        | 16       | 128   | 198         |
| 2   | 29              | 8000             | 32000 | 32         | 8        | 32    | 269         |
| ... |                 |                  |       |            |          |       |             |
| 208 | 480             | 512              | 8000  | 32         | 0        | 0     | 67          |
| 209 | 480             | 1000             | 4000  | 0          | 0        | 0     | 45          |

- Linear regression function

$$PRP = -55.9 + 0.0489 MYCT + 0.0153 MMIN + 0.0056 MMAX + 0.6410 CACH - 0.2700 CHMIN + 1.480 CHMAX$$

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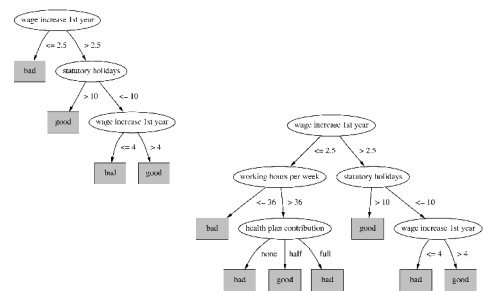


## Data from labor negotiations

| Attribute                       | Type                      | 1    | 2    | 3    | ... | 40   |
|---------------------------------|---------------------------|------|------|------|-----|------|
| Duration                        | (Number of years)         | 1    | 2    | 3    | ... | 2    |
| Wage increase first year        | Percentage                | 2%   | 4%   | 4.3% | ... | 4.5  |
| Wage increase second year       | Percentage                | ?    | 5%   | 4.4% | ... | 4.0  |
| Wage increase third year        | Percentage                | ?    | ?    | ?    | ... | ?    |
| Cost of living adjustment       | (none,tot,lc)             | none | ld   | ?    | ... | none |
| Working hours per week          | (Number of hours)         | 28   | 35   | 38   | ... | 40   |
| Pension                         | (none,ret-allw,empl-cntr) | none | ?    | ?    | ... | ?    |
| Standby pay                     | Percentage                | ?    | 13%  | ?    | ... | ?    |
| Shift-work supplement           | Percentage                | ?    | 5%   | 4%   | ... | 4    |
| Education allowance             | (yes,no)                  | yes  | ?    | ?    | ... | ?    |
| Statutory holidays              | (Number of days)          | 11   | 15   | 12   | ... | 12   |
| Vacation                        | (below-avg,avg,gen)       | avg  | gen  | gen  | ... | avg  |
| Long-term disability assistance | (yes,no)                  | no   | ?    | ?    | ... | yes  |
| Dental plan contribution        | (none,half,full)          | none | ?    | full | ... | full |
| Bereavement assistance          | (yes,no)                  | no   | ?    | ?    | ... | yes  |
| Health plan contribution        | (none,half,full)          | none | ?    | full | ... | half |
| Acceptability of contract       | (good,bad)                | bad  | good | good | ... | good |

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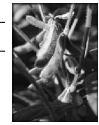
## WEKA Decision trees for the labor data



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## WEKA Soybean classification

|             | Attribute               | Number of values | Sample value          |
|-------------|-------------------------|------------------|-----------------------|
| Environment | Time of occurrence      | 7                | July                  |
|             | Precipitation           | 3                | Above normal          |
| Seed        | Condition               | 2                | Normal                |
|             | Mold growth             | 2                | Absent                |
| Fruit       | Condition of fruit pods | 4                | Normal                |
|             | Fruit spots             | 5                | ?                     |
| Leaf        | Condition               | 2                | Abnormal              |
|             | Leaf spot size          | 3                | ?                     |
| Stem        | Condition               | 2                | Abnormal              |
|             | Stem lodging            | 2                | Yes                   |
| Root        | Condition               | 3                | Normal                |
|             | Diagnosis               | 19               | Diaporthe stem canker |



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## WEKA The role of domain knowledge

*If leaf condition is normal  
and stem condition is abnormal  
and stem cankers is below soil line  
and canker lesion color is brown  
then  
diagnosis is rhizoctonia root rot*

*If leaf malformation is absent  
and stem condition is abnormal  
and stem cankers is below soil line  
and canker lesion color is brown  
then  
diagnosis is rhizoctonia root rot*

But in this domain, "leaf condition is normal" implies  
"leaf malformation is absent"!

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## WEKA Fielded applications

- The result of learning—or the learning method itself—is deployed in practical applications
  - Processing loan applications
  - Screening images for oil slicks
  - Electricity supply forecasting
  - Diagnosis of machine faults
  - Marketing and sales
  - Separating crude oil and natural gas
  - Reducing banding in rotogravure printing
  - Finding appropriate technicians for telephone faults
  - Scientific applications: biology, astronomy, chemistry
  - Automatic selection of TV programs
  - Monitoring intensive care patients

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## WEKA Processing loan applications (American Express)

- Given: questionnaire with financial and personal information
- Question: should money be lent?
- Simple statistical method covers 90% of cases
- Borderline cases referred to loan officers
- But: 50% of accepted borderline cases defaulted!
- Solution: reject all borderline cases?
  - No! Borderline cases are most active customers



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## WEKA Enter machine learning

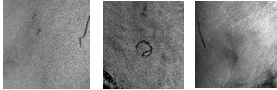
- 1000 training examples of borderline cases
- 20 attributes:
  - age
  - years with current employer
  - years at current address
  - years with the bank
  - other credit cards possessed,...
- Learned rules: correct on 70% of cases
  - human experts only 50%
- Rules could be used to explain decisions to customers

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## Screening images

- Given: radar satellite images of coastal waters
- Problem: detect oil slicks in those images
- Oil slicks appear as dark regions with changing size and shape
- Not easy: lookalike dark regions can be caused by weather conditions (e.g. high wind)
- Expensive process requiring highly trained personnel



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## Enter machine learning

- Extract dark regions from normalized image
- Attributes:
  - size of region
  - shape, area
  - intensity
  - sharpness and jaggedness of boundaries
  - proximity of other regions
  - info about background
- Constraints:
  - Few training examples—oil slicks are rare!
  - Unbalanced data: most dark regions aren't slicks
  - Regions from same image form a batch
  - Requirement: adjustable false-alarm rate

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## Load forecasting

- Electricity supply companies need forecast of future demand for power
- Forecasts of min/max load for each hour ⇒ significant savings
- Given: manually constructed load model that assumes "normal" climatic conditions
- Problem: adjust for weather conditions
- Static model consist of:
  - base load for the year
  - load periodicity over the year
  - effect of holidays



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## Enter machine learning

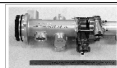
- Prediction corrected using "most similar" days
- Attributes:
  - temperature
  - humidity
  - wind speed
  - cloud cover readings
  - plus difference between actual load and predicted load
- Average difference among three "most similar" days added to static model
- Linear regression coefficients form attribute weights in similarity function

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## Diagnosis of machine faults

- Diagnosis: classical domain of expert systems
- Given: Fourier analysis of vibrations measured at various points of a device's mounting
- Question: which fault is present?
- Preventative maintenance of electromechanical motors and generators
- Information very noisy
- So far: diagnosis by expert/hand-crafted rules



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## Enter machine learning

- Available: 600 faults with expert's diagnosis
- ~300 unsatisfactory, rest used for training
- Attributes augmented by intermediate concepts that embodied causal domain knowledge
- Expert not satisfied with initial rules because they did not relate to his domain knowledge
- Further background knowledge resulted in more complex rules that were satisfactory
- Learned rules outperformed hand-crafted ones

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## Marketing and sales I

- Companies precisely record massive amounts of marketing and sales data
- Applications:
  - Customer loyalty: identifying customers that are likely to defect by detecting changes in their behavior (e.g. banks/phone companies)
  - Special offers: identifying profitable customers (e.g. reliable owners of credit cards that need extra money during the holiday season)

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## Marketing and sales II

- Market basket analysis
  - Association techniques find groups of items that tend to occur together in a transaction (used to analyze checkout data)
- Historical analysis of purchasing patterns
- Identifying prospective customers
  - Focusing promotional mailouts (targeted campaigns are cheaper than mass-marketed ones)



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## Machine learning and statistics

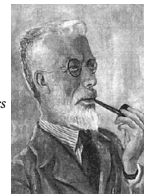
- Historical difference (grossly oversimplified):
  - Statistics: testing hypotheses
  - Machine learning: finding the right hypothesis
- But: huge overlap
  - Decision trees (C4.5 and CART)
  - Nearest-neighbor methods
- Today: perspectives have converged
  - Most ML algorithms employ statistical techniques

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## Statisticians

- Sir Ronald Aylmer Fisher
- Born: 17 Feb 1890 London, England  
Died: 29 July 1962 Adelaide, Australia
- *Numerous distinguished contributions to developing the theory and application of statistics for making quantitative a vast field of biology*



- Leo Breiman
- Developed decision trees
- *1984 Classification and Regression Trees.* Wadsworth.

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## Generalization as search

- Inductive learning: find a concept description that fits the data
- Example: rule sets as description language
  - Enormous, but finite, search space
- Simple solution:
  - enumerate the concept space
  - eliminate descriptions that do not fit examples
  - surviving descriptions contain target concept

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## Enumerating the concept space

- Search space for weather problem
  - $4 \times 4 \times 3 \times 3 \times 2 = 288$  possible combinations
  - With 14 rules  $\Rightarrow 2.7 \times 10^{34}$  possible rule sets
- Other practical problems:
  - More than one description may survive
  - No description may survive
    - Language is unable to describe target concept
    - or data contains noise
- Another view of generalization as search: hill-climbing in description space according to pre-specified matching criterion
  - Most practical algorithms use heuristic search that cannot guarantee to find the optimum solution

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## Bias

- Important decisions in learning systems:
  - Concept description language
  - Order in which the space is searched
  - Way that overfitting to the particular training data is avoided
- These form the “bias” of the search:
  - Language bias
  - Search bias
  - Overfitting-avoidance bias

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## Language bias

- Important question:
  - is language universal or does it restrict what can be learned?
- Universal language can express arbitrary subsets of examples
- If language includes logical *or* (“disjunction”), it is universal
- Example: rule sets
- Domain knowledge can be used to exclude some concept descriptions *a priori* from the search

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## Search bias

- Search heuristic
  - “Greedy” search: performing the best single step
  - “Beam search”: keeping several alternatives
  - ...
- Direction of search
  - *General-to-specific*
    - E.g. specializing a rule by adding conditions
  - *Specific-to-general*
    - E.g. generalizing an individual instance into a rule

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## Overfitting-avoidance bias

- Can be seen as a form of search bias
- Modified evaluation criterion
  - E.g. balancing simplicity and number of errors
- Modified search strategy
  - E.g. pruning (simplifying a description)
    - Pre-pruning: stops at a simple description before search proceeds to an overly complex one
    - Post-pruning: generates a complex description first and simplifies it afterwards

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## Data mining and ethics I

- Ethical issues arise in practical applications
- Data mining often used to discriminate
  - E.g. loan applications: using some information (e.g. sex, religion, race) is unethical
- Ethical situation depends on application
  - E.g. same information ok in medical application
- Attributes may contain problematic information
  - E.g. area code may correlate with race



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## Data mining and ethics II

- Important questions:
  - Who is permitted access to the data?
  - For what purpose was the data collected?
  - What kind of conclusions can be legitimately drawn from it?
- Caveats must be attached to results
- Purely statistical arguments are never sufficient!
- Are resources put to good use?

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