
APPENDIX A: DATA DICTIONARY AND DATA MODEL

Resident ID	= * Pace University ID number of who placed a work order; 8-character alphanumeric string *
Login cutoff	= * Defines the hours of operation the O.L.W.O.R system is available. These hours are 9 – 5 P.M. business days *
Register User	= * Only residents who are residents of Pace University housing system may log onto the database *
Profile	= * Profiles have stored information about each residents, and will contain full name, residential hall, room number, contact information, ID number, and class standing *
Work Order	= * Online form whereby residents can make request to have repairs done to their dorms *
Vandalism	= * Purposeful defacement of University property. Any residents caught will incurs all costs for repairs *
Patron	= * Pace University campus resident *
CHO	= * Campus Housing Operations *
DOH	= * Direct of Housing
Form	= * An HTML form for accepting data from the user of a web application.
DoIT	= * Pace University Division of Information Technology *
B & G	= * Pace University Buildings and Ground crew *
S & S	= * Pace University Safety and Security crew *
Work order ID	= * A unique, sequential integer that the system assigns to each accepted work order *
Form date	= * The time of day for which all work orders must be placed; Format MM/DD/YYYY *
Order date	= * The date on which a patron placed a work order; format MM/ DD/YYYY *
O.L.W.O.R System	= * Online Work Order Request System *

Request confirm	= * After patron has placed a work order, a confirmation will be issued. *
Status updated	= * The status of the work order will be marked complete once work orders are finished *
Route order	= * Work orders after patron have successfully filled of a request for a work order *
RA	= * Residential Advisor *
RCH	= * Residential Hall Coordinator *
Status pending	= * Work order that has been stored in the database for review *